

**OU Medicine, Inc.**  
**Sumtawh huhna piakzia (Financial Assistance Policy)**

## **1.0 NGIMNA (PURPOSE)**

OU Medicine, Inc. (OU Medicine) panin vaiphamawh emergency leh adang akipelhtheilo damlohna vaituamtuam hangin OU Medicine ah zatui akibawl cina te lakpan thukhun tawh akituatte sumtawh panpihna kipiathai hi. Cina khat ii sumpiakding hamsatna hangtawh akisam zatui kibawlding ziakaituam, ki bawlpaklo cihte omloding hi. OU Medicine pen cidamna lamsang asemding in aki piakhia hi a, khatveivei cina te'n akibawlna sumbeizah pen piazole cihzong kathei uhi.

## **2.0 AHUAMZAH (SCOPE)**

Hih sumtawh panpihna Financial Assistance Policy (Policy or FAP) kici pen OU Medicine huamsung aom kipawlna leh nasemkhempeuh tawh kisai hi.

## **3.0 GENCIANNA (DEFINITIONS)**

- 3.1 "Leibat piakzawhna (Ability to Pay Score)" cihpen cina khatin ama tungah akibawlna sumbei te piakding hamsa samahmah hiam, apiakzo vetlohiam cih ciaptehna ahihi.
- 3.2 "Angeina sum piakzahding (Amounts Generally Billed)" (AGB) cihpen insurance aneikhat emergency ahih keileh aki pelhtheilo damlohna khattawh zatui akibawl ciangin angeina sum apiakzah cihna hi. AGB percentage cihciang in emergency ahih keileh aki pelhtheilo damlohna khattawh FAP cina khat zatui kibawlna hangin zato te'n sumbei khempeuh AGB tungtawn in percentage bangzah cih ciaptehna ahihi.
- 3.3 "Ngettheih hunsung (Application Period)" cihpen mikhatpeuh in sumtawh huhna a ngettheih hunsung cihna ahihi. Hih ngettheih hunpen OU Medicine panin amasapen sumbei lahna (billing statement) akhakkhiat khitzawh (mail ahih keileh email tawhzong khakthei) ni 240 acinni lianin ngettheihhun beihhi. Ahi zongin OU Medicine panin vaituamtuam hangtawh ahun sottothei uhi.
- 3.4 "Teeltheih kibawlna (Elective Services)" cihpen athupi lualo ahih keileh zatuitawh bawlding akisamlo kibawlna leh sepzia te cihna hi.
- 3.5 "Sumbei leibasikna (Extraordinary Collection Action)" ECA cihpen OU Medicine panin sumbei ciaptehna leh ngetkikna panin leibasikna (Billing leh Collection Policy) ahihi.
- 3.6 "Neihlelam kicinglo ciaptehna (Federal Poverty Guidelines)" cihpen neihlelam kicinglo te ciaptehna hi a, Department of Health and Human Services panin ageelkhiat, Federal Register ahzong aki suahkhia ahihi.
- 3.7 "Zatui vaitawh kep akulte (Medically Necessary Care)" cihpen cidamna lamsang sepna ah anuai a thutetawh akituak te ahihi. (i) anatna, athuakzia leh zatui akibawlzia, alungsim natna cihte tungtawn in siavuan te'n hoihtak kepding in thu apiakte (ii) alungsim cidamlo ahih keileh zatui tawh bawlkul cih natna muhkhiatna omkhin in, hoihtak kepding akulte (iii) zatui tawh kikem, lungsim cidamlo te kepna ah hoihtak kikem in cidamna lamsang sepzia tawh kituak in akikem te (iv) cina leh akemte adingin nophuapthu ahilo te (v) muanhuaitak in sepsakding akisam penpen te, hoihtak kepding in akisam penpente
- 3.8 "Insurance in acinlo te (Underinsured)" cihte pen insurance aneih hangin zatui kibawlna pen asumbei kidok henla hileh cinloding ahih manin, sumtawh buaina lianpi atuakte, zattheihzah asangpenpen aki zangkhinte, insurance tawh kisai in non-contracted plan kici azangte

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**4.0 SEPZIA THUKHUN (POLICY)**

Tupna sungah akihelkhat ahiah mahbangin OU Medicine panin Sumvai Huhnetna aneite etcianna akineih ciangin ahuamkimpen leh sepzia akibangden dingin ki vaihawm a, OU Medicine ah akibawl cina te sungpan sumtawh huhna piakding akilawm akituakpen ki teelkhia hi. Ahuampi in, sumtawh huhna ngahding pen cina te ii innkuansung kumkhat sumlut pen Department of Health and Human Services te ii bawlkhiat Neihlelam kicinglo ciaptehna (Federal Poverty Guidelines) kici kumpite'n neihlelam kicinglo ci'n aciaptehna tungtawn in ki enkak kawikawi hi. Hih Policy in state leh federal laws thukhunte'n aciangtansak sumlutvai zuihdng thukhun "Internal Revenue Code section 501(r)" akipan akituakding in akivaihawm ahihi. Hih policy in adang Sumvai Huhnetna Thukhun khempeuh khupnelh dinghi.

OU Medicine panin sumtawh huhna piakding akiteel ciangin hih policy tawh kituak in mimal khatciat ii ki taangsapna dungzui in ki ngaihsut sakding hi. Cina khat ii akum, numei pasal hihna, behlephung, pemta dinmun, mellehsa, biakna kipawlina, cinapen in cidamna tawh kisai (health coverage) neimaw neilo cihtetawh kisaina omlo hi.

Federal Emergency Medical Treatment leh Labor Act (EMTALA) cihte ii thukhun tetawh kituak in OU Medicine in cina khatpeuh zatui aki bawlnuam nawnlo zahdongin alungkiat nading gamtatna khempeuh ki khamcip hi. Gentehna in emergency department ah aki lahsawm cina khat zatui akibawlma in sumbei zahding tuatkhol in piasak masaphot, zatui kibawlina leibak te asikding (debt collector) kici leibasik te siksakding phalna pia cihte ki khamcip hi.

**5.0 TEELTHEIHDING AKILAWM TE (ELIGIBILITY CRITERIA)**

Ngettheih hunsung (Application Period) ahiah nakleh cina khempeuh in hih sumtawh panpihna pen ngetna kibawlthei hi. Hih sumtawh panpihna pen vaiphamawh emergency ahiah keileh aki peltheihlo damlohna hangin zatui bawl akultepek hi a, Teeltheih kibawlina (Elective Services) tetawh kisailo hi. Hih policy in OU Medicine ii zatui kibawlina munte bekah akibawl tebektawh kisai hi. OU Medicine sungah akipia service khempeuh pen OU Medicine nasem te ii sepsak viveciah hilo ahiah manin, tuate pen hih policy tawh kisaina omloding hi. A pualam panin paragu siavuanpi te ii bawlsak te, emergency ah asem siavuan, natna zongsiam siavuan (pathology), datman zaihna tawh kisai siavuan (radiology), mihse lamtawh kisai siavuan (anesthesiology) cihtepen hih policy tawh kisailo hi. Tuabangdan paragu siavuan (professional service) tetawh kilah ciangin atuam in sum kilakbeh dinghi. OU Medicine nuaiah nasem siavuan te ii sepha khempeuhpen hih policy tawh kisaidng hi. Hih policy in ahuamkhak leh ahuamloh cihte akician in belhthuah (Appendix "A") sungah ki enthei dinghi. Tuate pen online [www.oumedicine.com](http://www.oumedicine.com) panin ki enthei hi.

OU Medicine panin sumtawh huhuai te teelkhiatna aneih ciangin cina khat ii sumlut, innkuan phazah, neihsa lamsa cihte banah cina leh a innkuanpih te ii neihsa, zato ah akibawlina sumbeizah cihte tungtawn in teelkhiatna kineiding hi. Hih sepzia tungtawn in sumtawh huhna akisam cina te ahuamkimpen leh akicianpen in kihuh theiding hi. Sumbei khempeuh huhding cihtepen cina khatciat ii apiak zawhziading tungtawn in ki ngaihsutsak dinghi. Huhding cina te sungah insurance aneilo te ahi zongin, aneih hangin asum piaktheihzah in acinlo cihte kihel hi.

OU Medicine in sumtawh huhding teelkhiatna ah angeina sumpiak zahding (Amounts Generally Billed) cihte tungtawn leh tua kumsung ii Neihlelam kicinglo ciaptehna (Federal Poverty Guidelines) sepziading akipulakna tungtawn in kismding hi. Sumtawh huhna piaktheihding teelzia pen OU Medical Center, 1200 Everett Drive, Oklahoma City, OK 73104 ah kikoihden dinghi. Tua huhna piakding teelzia pen Neihlelam kicinglo ciaptehna tawh kituak in kumsim in ki puahphazel dinga, tuapen U.S. Department of Health and Human Services te ii Federal Register pan aki pulakkhia ahihi.

**6.0 SUMTAWH HUHNA PIAKZIA MIPI THEIHDING HAWMKHIATZIA**

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Sumvai Huhna Thukhun, Telbaiding Atomin, Sumtawh Huhnetna (Financial Assistance Policy, Plain Language Summary, Financial Assistance Application) cih laithupi tepen mipi ngahtheihding in ki hawmkhiading a, anuai a munte paninzong ki ngahthei dinghi.

- 6.1 **Online** panin OU Medicine website, [www.oumedicine.com](http://www.oumedicine.com).
- 6.2 **Telephone** tawh OU Medicine Customer Service, 1-866-656-8715.
- 6.3 **Laikhak** tawh OU Medicine Customer Service, 711 Stanton L. Young Blvd., Suite 100, Oklahoma City, OK 73104.
- 6.4 **Laisuan tuamtuam, laidal ngiat leh laibuneu** cihbang inzong kibawl in emergency departments, zato ki apna admitting areas, OU Medicine zato ii zumkham te ah tua vengsung ii kampau zatpen tawh akituak in kikoihding hi.
- 6.5 **Ami nigat inzong** akisapleh financial counselor tawh kimuhna, OU Medicine zato ah cina tetawh, register bawlina sabuai, akisapleh zato nasemte tawh kikapna cihte ah.
- 6.6 **Sumbeizah lahna** (bill statement) tungahzong hih sumtawh huhnavai dottheih nading phone nambat kikoih dinghi.

**7.0 SUMTAWH HUHNAVAI NGETNA BAWLZIA LEH NGAHZIA**

- 7.1 Cina khatin sumtawh huhna ngahthei maw, ngahtheilo cih khentatna ah cina, OU Medicine panin taangmi, apualam agency khat, ahih keileh cina aitanjin kipawlina khatpeuh tawh kipanthei hi. Cina penin zatui akibawlina sumbei khempeuh piazo hetloding hi cihthu hoihtak leh kiciantak in akimuhleh tua cina pen sumtawh huhna angah cina ci'n ki ciamteh pah dinghi. Sumtawh huhding lametna aom ci'n akiciamteh cina pen sumvai huhnetna ipneu (financial assistance packet) kipiading hi. Tua sungah Sumvai Huhnetna leh Telbaiding Atomin (Plain Language Summary), Sumlakzia leh Kaikhopzia, Sumvai Huhnetna cihte copy khatta kikoih sak hi. Tuaban ah ngetnalai form te bangci gelhding cih kigending a, adang laithupi akisam te leh bangci bangin puakkikding cihtezong kigending hi.
- 7.2 Sumtawh huhding alunggulh cina khempeuh in hoihtak in hong sephoppih dinguh kizam a, federel leh state program khatpeuh panin teelcingtheih nadingin akisam tezong zuih akulte azuihpah uh kizam hi.
- 7.3 Cina khatin insurance panin akibawlina dawhkhiatkhit sumpiakding acianlai, ama piakding akisamlai (coinsurance), insurance in asaikhak nawnloh sumpiakding leibat acianlai cihbang aom ciangin teeltheihding in acinleh tua cina in hih sumtawh huhna pen ki ngentheih hi. Ahi zongin insurance anei cina te'n insurance tawh piaktheihzah piaksak photding, ahuh theihzah huhsak photding kizam a, tuakhit ciangin hih sumtawh huhna pen ngetna ki bawltheipan hi.
- 7.4 Sumtawh huhna ngahtheih nading etcianna akibawltheih nadingin OU Medicine Sumvai Huhnetna (Financial Assistance Application) sungah avekin kimtak in gelhkul a, tuaban ah laithupi akisamteng puakding pen cina te ii mawhpauk ahihi. Kimtak in akigelhsa ngetnalai tepen hih ah khakding ahihi: OU Medicine Customer Service Center, Patient Account Service, ATTN: Research and Correspondence Dept. 10030 MacArthur Blvd. Irving, TX 75063.  
Laithupi akisamte sungah:
  - 7.4.1 Anunung penpen kumpi tungah sumlut pulakna (Federal/state tax return) leh adang laithupi ahi W-2s or 1099s te

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7.4.2 Khasum piakzah lahna (Employer pay stubs)

7.4.3 Sumlut bulpi koipan ngah cih hoihtak akigelh lai

7.4.4 Abeisa khathumsung bank sumsazian lahna copy khattek

Hih akisam laithupi te napiak keileh Sumvai Huhnetna pen hongki nialthei hi. Azenzen in cina in hih hongkikalh laithupi te piaktheihlohna aomleh banghang in piatheilo nahiam cih athu akicing in laitawh nagelk kuldung hi.

7.5 Sumtawh huhna ngahtheih nadingin apualam paninzong sitcianna hongneitheih khading uhhi. Tuaban ah cina penin huhnetna laipen akimtak in gelhtheilo ahih keileh akisam laithupi te avekin ahih keileh pawlkhat paiitheilo cihbang dinmun aom ciangin leibat piakzawhna (Ability to Pay Score) cih tungtawn inzong huhna piakding in ki ngaihsutsak theihi.

7.6 Innkuan sungah abeisa in sumtawh huhna angahsa aomkha zenzen zongin cina khempeuh pen atuamtek in amau adingtek phalna angah kul hi.

7.7 Huhnetna etcianhun, phalna ngahleh nialna ngah, khentatna khatpeuh cina te tungah zaksakna cih tepen akisam laithupi khempeuh leh ngetnalai kimtak in napuakteng zumpun angah khitzawh ni (30) ziakailo in hongki zasakkik dinghi, ahih keileh final bill ngah tawh anunung zawzaw. OU Medicine panin sumvai thunei (financial counselor), akisehsa zumpun taangmi ahih keileh thunei ulian te'n sumtawh huhnavai hoihtak khatta in encianding uh a, kuateng sumtawh huhna piak huai takpihiam cih khentatding uhhi. Sumvai Huhnetna abawl khempeuh in ngahleh ngahloh zaksakna lai ngahciatding uhhi. Cina te piaksa zaksaknading alempenpen tungtawn in zaksakna kineiding hi. Sumtawh huhna akipia tepen akipiakzawh kha 12 sung kizangthei hi. Ahi zongin tuahun sungin cina ii sumlut kilaihna ahih keileh, Neihlelam Kicinglo Lahna (Federal Poverty Level) cihte akilaih aomleh OU Medicine ah cina penin azaksak pahding kizam hi.

Cina khatpeuh asumlut kilaih in tuahangin sumtawh huhna angahzia kilamdanna aomtuakleh OU Medicine in huhnetna abawlkik nadingin thu piatheih hi.

7.8 Ngetna bawitheih (Application Period) hunsung in Sumvai Huhnetna (Financial Assistance Application) akimtak in aki ngahleh OU Medicine te'n leibasikna (ECAs) te khawlsakthei hi, tuasung in cina penin thukhun (Financial Assistance Policy) tawh kituak in sumtawh huhna ngahhuai hiam cih ngaihsutsak dinghi. Ngetna bawitheih hunsung in Sumvai Huhnetna akimlo in akipuakleh leibasikna pen ni (30) sangin atamzawlo ki khawlsakding in, tuasung in OU Medicine panin cina te tungah lai kikhak dinga, Sumvai Huhnetna pen akimkei leh leibasikna pen ki pankikthei cih kizasak dinghi. Anuai a te hangin sumngetna pen kipankik theihi: (i) themkhat puahphatna om (ii) cina penin Sumvai Huhnetna ah hoihtak in panpihlo (iii) cina penin sumtawh huhna ngahtheih nading omlo.

7.9 Cina khempeuh ii thusim tepen OU Medicine nasem te'nzong zahtakna tawh limtak in kemcingding uhhi. Ngetna bawlina sungah akihel mimalthu leh laithupi tepen kumpi thukhun tuamtuam ahi (Health Information Portability and Accountability Act and the OU Medicine Records Retention Policy) cih thukhunte zui in hoihtak in kikemcing dinghi.

## **8.0 SUMVAI HUHNA NGAHTE TUATSAKZIA**

8.1 OU Medicine panin sumvai huhna angah cina tepen angeina sangin atawmzaw kipiask dinghi. Policy tawh akituahleh cina khat ii sumlut khempeuhpen Neihlelam kicinglo ciaptehna (Federal Poverty Guidelines) ii 200% khempeuh pen zato sumbei khempeuh 100% kikhiam dinghi.

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- 8.2 Sumvai Huhna Thukhun (Financial Assistance Policy) sungah alutzolo cina tepen OU Medicine ah sumpiakding omlai himahleh piakzawh hetlohna kiciantak in akimuhleh dongtuak huhna (catastrophic assistance) ki vaihawmsakthei khading hi.
- 8.3 Huhna angah cina tepen emergency ahih keileh zatui kibawlina sumbeite pen angeina sumpiakding (Amounts Generally Billed) zahsangin atamzaw kila ngeiloding hi. Angeina sumpiak zahding pen Medicare te lakzah tawh kituak in (Prospective method) zangin kila dinghi.

**9.0 SUMVAI HUHNGET NIALNA**

- 9.1 Sumvai Huhnggetna anei cina leh mawhpuaknei kipawlina te sungpanin hihvai sepkhop huhkhopna aomlo, akisamte ahunlap in azasakkik pakpaklo, OU Medicine taangmi tetawh kizopna aneilo leh zuauthu agen, sumlutzah, innkuan phazah, neihsa lamsa, adang sumlutna te akhem cihte pen hih sumtawh huhna panin kinolh dinghi. Zato ah sumbei khempeuh pen akisai mawhpuaknei kipawlina te tungah kipiask dinghi.
- 9.2 Azenzen in OU Medicine ah akikem cina khatin mundang kipawlina khatpeuh panin sumtawh panpihna angahleh tua sumte zangin zato kibawlina te apiakding ahihi. Tua huhna angahsa sumte abei mateng in mailam ahzong azatding ahihi.
- 9.3 Sumvai Huhna pen kumpi thukham (local, state, federal law) khatpeuh palsat in thongkia cina zatolum cihte piaktheih hilo hi.

**10.0 SUMTAWH HUHNA PEN MUNNIH AH KIZANGTHEI**

OU Medicine nuai ah tulaitak akikoih thukhun (Medicare Bad Debt Policy and Procedures) te tungtawn in Medicare cikpiakna te kidok khiathei hi.

**11.0 ETCIKNA (OVERSIGHT)**

OU Medicine panin makaipi (Board of Directors) leh makaiding in akiseh panmunlen te'n hih policy etcikding mawhpuak nei uhhi. Hih policy tungtawn in nasep vaihawmzia khatpeuh OU Medicine in alaihma in Board in phalna apiakphot kul hi.

**12.0 POLICY ETKAKNA (POLICY CROSS REFERENCE)**

OU Medicine ii Sumlakzia leh Kaihkhopzia (Billing and Collection Policy)

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Appendix A  
Zatui lamsang hongsepsak theite (Provider List)

Hih anuai a siavuan leh zatui lamsang kipawlina tengin OU Medical System (OUMS) ii cina tepen emergency leh zatui bawlding kisam bangin hong panpih theiding uhhi.

OUMS Sumvai Huhna Thukhun (Financial Assistance Policy) nuaiah aki ngahthei siavuan leh zatui lamsang kipawlina

**Akihel teng**

Larry Balzer, M.D.	Natna tuamtuum bawlsiam siavuan (Family Medicine)
Alan Hawksby, M.D.	Pumpisung organ te atuahthei siavuan (Transplant)
Michael Hull, D.O.	Tuapsung tawh kisai siavuan (Pulmonology)
Shi-Feng Li, M.D.	Pumpisung organ te atuahthei siavuan (Transplant)
Anthony Sebastian, M.D.	Pumpisung organ te atuahthei siavuan (Transplant)
Raymond Smith, DPM	Khetawh kisai siavuan (Podiatry)
Harlan Wright, M.D.	Pumpisung organ te atuahthei siavuan (Transplant)
Mazen Zouwayhed, M.D.	Tuapsung tawh kisai siavuan (Pulmonology)

Adangdang siavuan te hongbawlina tepen OUMS Sumvai Huhna Thukhun (Financial Assistance Policy) in huamkhalo hi.

OUMS Sumvai Huhna Thukhun (Financial Assistance Policy) in ahuaam khakloh siavuan leh zatui lamsang kipawlina te

**Aki hello teng**

Questcare	Vaikin tawh zato atungte (Emergency)
Questcare	Zatuisiam siavunpi te (Hospitalist)
HealthFirst	Zatuisiam siavunpi te (Hospitalist)
OU Physicians	Paragu siavuanpi te (All specialties)

Adangdang Hih atungah akigelhlo siavuan leh zatui lamsang kipawlina khatpeuh pan zatui kibawlina tepen sumtawh huhna (Financial Assistance Policy) in huamkhalo hi. Anuai ah sazian ensuk in.

Hih anuai a siavuan leh zatui lamsang kipawlina te'n amau ii sumtawh panpihna policy atuamtek neikhading uhhi. Cina te'n tuabang huhna apiate theihnop aomleh siavuan leh kipawlina te tungah na hopih un.

Hih sazian pen 1/1/2018 ni in akibawl hi a, kilaihna khatpeuh aom ciangin ki puahphazel dinghi.

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Donald Adams	Matthew Draelos	Richard Kirkpatrick	Cuong Nguyen
Saud Ahmed	Robert Dyer	DeNae Kirkpatrick	Courtney Nixon
Eric Anderson	William Edmonds	Wayne Kishimoto	Elizabeth Nolan
Cristina Arriens	Steven Eisenberg	Glenn Koester	Barry Northcutt
Jon Axton	Timothy Eldridge	Ana Kumar	Erik Nuveen
Sarah Ayres	Brian Ellis	Carla Kurkjian	Gregory Parker
Roy Bankhead	Richard Falk	Pablo Lam	Joseph Parkhurst
Mark Banks	James Fields	Gary Larson	Deanna Parsons
Gordon Bean	Winston Fong	Sallie Lau	Jonathan Pillow
Ernest Beckham	Blake Forcina	Hillary Lawrence	Corey Ponder
Michael Bernell	Martha Garzon	Hamilton Le	Vijay Prabhu
Ahmad Bilal	Timothy Geib	Jason Lee	Goya Raikar
Deborah Blalock	Robert Glade	Robert Leonard	Venkataraman Rajaram
Melisa Boersma	Michael Glass	Amanda Levine	Morgan Ramey
George Bohle	Robert Gordon	Brian Levy	Paula Rawls
Larry Bookman	Robert Gourley	Bruce Mackey	Tania Reyna
Christopher Bozarth	Ina Green	Ahmed Mahmoud	Robert Reynolds
Murlin Braly	Brady Hagood	Bradley Margo	Tirzah Rice
Toby Broussard	Darin Haivala	John Martin	Michael Roberts
Michelle Brunnabend	Rita Hancock	Charity Mayhew	David Roberts
Ahmed Buksh	Sanjaykumar Hapani	Donald McGinnis	Sara Rogers
Courtney Caplin	Thomas Hennebry	Tami McMichael	Johnny Roy
Nancy Carlson	Richard Herlihy	Charles McWilliams	J. Rutledge
Armando Carro	William High	Itay Melamed	Suneet Sahgal
Craig Carson	Gary Hill	Steven Meltzner	Claudia Santosa
Zahid Cheema	Carey Hill	Sikandar Mesiya	Kamal Sawan
Jeremy Cole	Kristen Hodges	Stephen Mihalsky	Eva Sawheny
Michael Confer	Michael Hogue	Philip Miner	Brock Schnebel
Rickie Conrady	Svein Holsaeter	Charles Mirabile	Joshy Shabu
Nicole Cornish	Elizabeth Hooper	Pradeep Mohan	Rakesh Shrivastava
Robert Couch	Jared Jackson	Robert Molloy	Matthew Shtrahman
Joseph Crepps	Judith Ann James	Jewel Montgomery	Bushra Siddique
Sami Dahr	Dominique Jean	Angela Kristina Morgan	John Siegle
Shantharam Darbe	Vinodh Jeevanantham	Susan Moruri	Scott Sigler
Victor Davis	Michael Johnson	Cody Motley	Mellissa Simko
Adam De la Garza	Elizabeth Joseph	Dona Murphey	Stephen Smedlund

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Tarek Dernaika	William Kakish	Stanley Musick	Jennifer Smith
Paula Deupree	Paul Kammerlocher	Abdul Azim Mustapha	William Smith
Glen Diaz	Karen Kindley	Ryan Nelson	Kimberly Smith
German Digoy	Rebecca King-Rackley	John Nesiba	Lou Smith
Crystal Sparling			
Frederick Stafford			
John Stanley			
Robert Steele			
Anna Stone			
Lenny Stubbs			
John Taylor			
Stephanie Taylor			
Aikaterini Thanou			
Blair Thomas			
Roger Thompson			
Errington Thompson			
Nagib Toubia			
Lucas Trigler			
Virginia Vaughan			
Timothy Vavricka			
Shreekumar Vinekar			
Gregory Walton			
Tonya Washburn			
Walter Waugh			
Ivan Wayne			
Timothy Weaver			
Theresa White			
Benjamin Whittam			
Kristen Williams			
Elena Woodson			
Jian Xing			
Ashley Yates			
Glenna Young			
Linda Zacharias			
Ali Zaza			
Gregory Zeiders			
Joe Zuerker			