Consumer Web Experience
Consumer Enrollment

Access to OU Medicine from Your Mobile Device

OU Medicine Health Connect provides a face-to-face virtual follow-up visit with OU Medicine's comprehensive network of providers. Simply enroll, select your type of visit and preferred provider to schedule an appointment.

Learn More

1. First Name
2. Last Name
3. Email
4. Password
5. I agree to these Terms of Use

Sign Up

Already have an account? Log in

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Consumer Enrollment

Current location is Oklahoma. Please provide your other demographics so we can match them with our current records, or update them if needed.
Consumer Enrollment

Insurance information will not be collected, so please select "No". The Service Key will be provided to you if applicable. If you do not have a Service Key, please leave the field blank and select "Finish".
Your Telehealth Appointment: Set Up Required

Patient: Stu Smithers
Cost: $59.00
When: Monday, March 19, 2018 at 9:00 AM EDT

Provider Note: Please test your technology prior to our appointment.

Get set up for your appointment
It's important to do this well in advance of your visit. This will only take a few minutes.

Get Ready

Cancel Appointment

For technical assistance, call 855-618-DOCS.
Thank you.

Your password has been changed.

Log In
Hi Stu, please complete your enrollment below.

I agree to these Terms of Use.

Continue
Let's get ready for your upcoming appointment

Monday, March 19, 2018 at 9:00 AM EDT
with Ryan Lowe, MD

View Details

Continue

Remind Me Later
We'll send you a text reminder for your appointment

Standard message and data rates may apply

[PDG] 555 - 555 - 5555

[Button] No Thanks
[Button] Continue
Do you plan on having your visit on this computer?

It's important to test the specific device you'll use for the visit.

For phone access call 1-844-SEE-DOCS (1-844-733-3627). For support call 1-855-810-DOCS (1-855-810-3627).

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Is your computer ready?

A window will open and will test your camera, microphone, and speakers.

Get Started
Set Up Your Video

Please follow these steps to get ready for your visit.

Step 1: Download

Download

Step 2: Install

Show me

Click the TelehealthVideoInstall.exe file and run the installer.

Step 3: Launch

Show me

Launch

Click Launch. If prompted, click Open or Allow to continue.

Have questions? Call 855-818-DOCS
Set Up Your Video

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Click the TelehealthVideoInstall

Show me

Step 3: Launch

Click Launch. If prompted, click Open or Allow to continue.

Show me

Have questions? Call 855-818-DOCS

Launch Application

This link needs to be opened with an application.

Send to:

Telehealth Video (10.4.0.4)

Choose other Application: Choose...

Remember my choice for telehealthvideo10.4.0.4

This can be changed in Firefox's preferences.

Cancel Open link

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Set Up Your Video

Please follow these steps to get ready for your visit.

Step 1: Download

Show me

Step 2: Install

Click the TelehealthVideoInstall.exe file and run the installer.

Show me

Step 3: Launch

Click Launch. If prompted, click Open or Allow to continue.

Show me

Have questions? Call 855-818-DOCS
Speak into the microphone.
Did the green bars move?

No
Yes
Click the play button.
Did you hear the sound?

No | Yes
When you're finished with the check, click the button below.

If you don't see this window, check your taskbar or dock.
You can also relaunch the window by clicking here.

Continue
Your Upcoming Telehealth Appointment

Patient: Stu Smithers
Cost: $59.00
When: Friday, March 16, 2018 at 10:00 AM EDT

Click the button 10-15 minutes before your appointment.

Get Started

Cancel Appointment

For technical assistance, call 855-818-DOCS.
Welcome, Stu!

(If this is not you, click here to enroll.)

Your appointment with Ryan Lowe is about to begin.

We need to collect some basic information so the provider can better assist you. Once you’ve completed these questions, the provider will be notified of your arrival.

If you’ve been here before, you may be asked to log in first.

Continue

Need technical assistance? Contact Customer Support at 855-818-DOCS.
Get Started

Who is this visit for?

- Myself
- Junior Smithers
  DOB: 10/18/2010
- Another child

Where can this provider call you for follow-up, if needed?

617  943  5018

Would you like to invite someone to join your visit? (Optional)

Elle.Hathaway@gmail.com

+ Add another guest

Back  Continue
You are the next patient to see Ryan Lowe, Family Physician

The average wait time is less than 10 minutes. Wait times may vary.

[ ] Text me when the provider is ready to see me

For phone access call 1-844-SKE-IDDS (1-844-786-4337). For support call 1-855-818-0005 [3623]

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